

Manhattan

USER GUIDE



S4-R TV RECORDER



WELCOME

to a world of great TV

**100+ channels, your favourite free TV apps, and
no monthly bills.**

Getting The Most From Your S4•R

The S4•R works brilliantly as a standalone satellite TV recorder, but connect to the internet to unlock streaming apps, catch-up and on-demand TV, and automatic software updates. Connect via Wi-Fi during setup or later through **Internet Settings** (see p18), or use an Ethernet cable.

Freesat requires a UK satellite dish. If you don't have one, you'll need to speak to an installer to get one fitted. For information, visit: manhattan-tv.com/dish

Getting Help

Online

Visit manhattan-tv.com/help/s4r for an expanded and searchable version of this user guide, troubleshooting, FAQs, additional guides and tips.

On Your S4•R

Press **HOME** and select **Help** to access the **Using Your S4•R** and **Controlling Your TV** sections of this Guide on your TV, and look up unfamiliar icons.

Contact Us

Our UK support team is here to help:

manhattan-tv.com/contact | 020 8450 0005 (Mon-Fri, 9am-5:30pm)



Before You Plug In

Please read the **Safety** section of the **Important Information** booklet.

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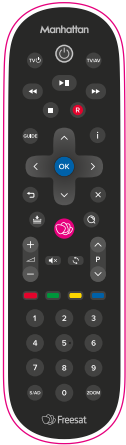
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UNPACK YOUR GIFT BOX

Take out these items to connect your S4•R.

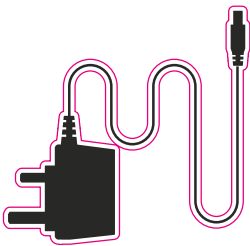
Your gift box also includes an **Important Information** booklet with safety, warranty, warranty and technical information, plus a separate **Warranty Registration Card**.



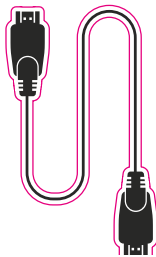
REMOTE CONTROL



MANHATTAN S4•R



POWER ADAPTER



HDMI CABLE

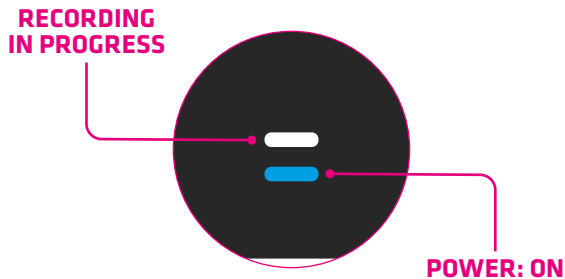
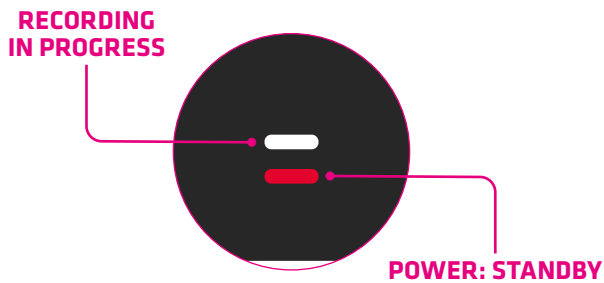
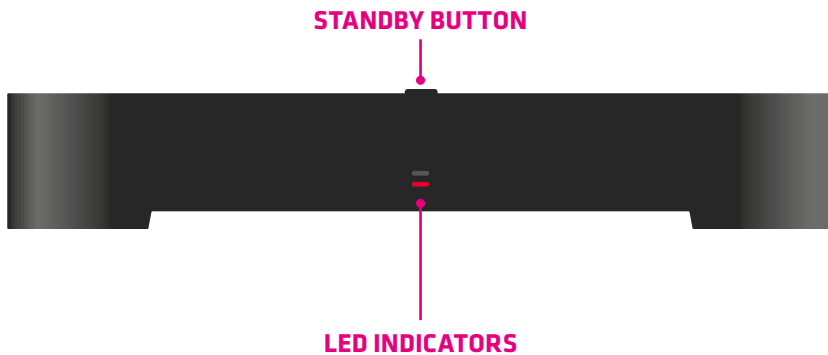


2 x AAA BATTERIES

FRONT PANEL FEATURES

Your S4•R has two LEDs on the front panel to indicate power and recording status:

- The bottom LED indicates power status: red for standby, blue for on.
- The top LED turns white when a recording is in progress. If you prefer not to see it in standby, go to: **Settings** → **Recording** → **Standby Recording LED**.



CONNECT UP



You Need

- A TV with an HDMI input.
- One or two satellite cables from your dish or building's satellite system.



Required Connections

- ① Connect your satellite cable(s):
 - **Two cables:** Connect to both SAT IN 1 and SAT IN 2 sockets.
 - **One cable:** Connect to either SAT IN 1 or SAT IN 2 socket.
- ② Connect the included HDMI cable from an HDMI socket on your TV to the S4•R's **HDMI** socket.
- ③ Connect the included power adapter to the S4•R's **POWER** socket, then plug the other end into a wall socket that is turned off.

Optional Connections

- If you'd rather use a wired connection instead of Wi-Fi, connect an Ethernet cable (not included) from the S4•R's **ETHERNET** socket to your broadband router.
- If your AV receiver or soundbar doesn't have an HDMI input but has an optical audio input, you can connect an optical audio cable (not included) from your S4•R's **OPTICAL** socket to your AV receiver or soundbar.

SWITCH ON & SET UP

- Insert the batteries into the S4•R remote. To do this, slide the cover on the back of the remote, and match the + and - symbols to what is marked on the inside of the compartment. Then, replace the cover.
- Turn on your TV.
- Turn on the wall socket you connected the S4•R to and it will switch on.
- Your TV should automatically switch to the HDMI input you connected the S4•R to. If it doesn't, use your TV remote to select the correct input. Most TV remotes use a button labelled **AV**, **SOURCE**, **INPUT**,  or , which will cycle through the TV's inputs with each press.
- Follow the on-screen instructions to set up your S4•R.

SIGNALS & RECORDING LIMITS

During installation, the S4•R automatically detects your signal type and shows how many channels you can record. Here's how each setup affects recording.

Two Cables

Most UK homes have two satellite cables from the dish. These will be either:

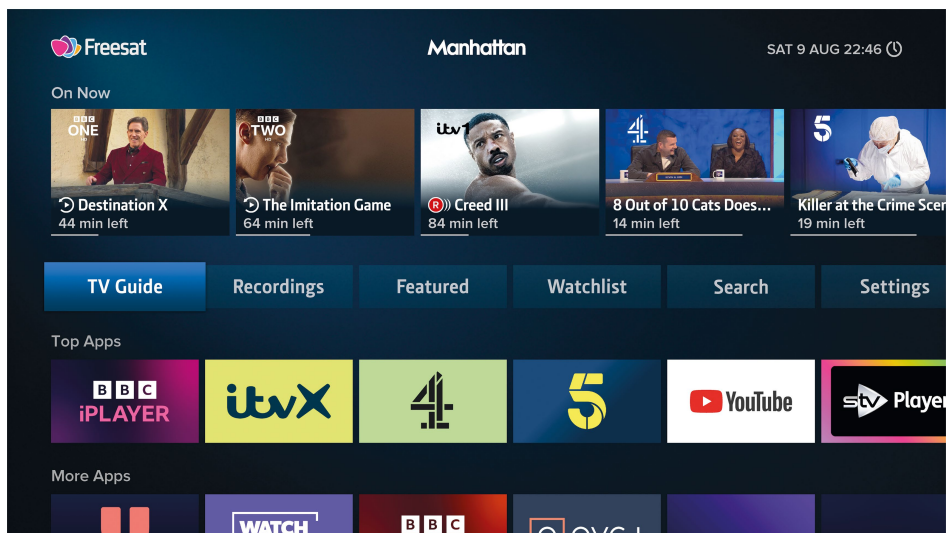
- **Wideband cables** used in newer installations (including Sky Q). Records up to 4 channels at once.
- **Standard cables** used in traditional installations (including Sky+). Records up to 2 channels at once.

One Cable

Some homes have a single satellite cable:

- **SCR cable** typically used in flats. Records up to 4 channels at once. *Manual configuration may be required if the signal check fails – check with your building manager and see p.18.*
- **Single standard cable** from your dish or older communal system. Records 1 channel only. *Consider upgrading your installation for better recording capability.*

HOME SCREEN & MENUS



The Home Screen

Quickly access all your S4•R's menus, apps and live programmes from the Home Screen. Press **HOME** on your S4•R remote to open it from anywhere.

Navigating Menus

Use the **directional pad** to navigate through menus and press **OK** to select the highlighted item. When a programme is highlighted, the actions you can take and the related buttons to press are shown at the top of the screen. For example, you can press **OK** to watch a live programme or set a reminder for an upcoming programme, and press **i** to get more information about a programme, including showings, future episodes and episodes available to play on demand.

Press **BACK** to return to the previous step, such as the current time when browsing the TV Guide, or back to the previous menu.

Exiting Menus & Apps

To close menus and return to full-screen TV, press **EXIT**. You can also press **EXIT** to close an app like BBC iPlayer and return to where you opened it.

WATCHING TV



Browsing Channels & Programmes

While watching TV, press **OK** or **i** to show the Channel Browser. Use the **directional pad** to browse what's on later or on other channels. If you've added favourite channels (see p.10), press **Next Favourite** to cycle through them.

For more information about a highlighted programme, including showings, future episodes and episodes available to play on demand, press **i**.

To set a recording for a programme, press **R**. If the programme is part of a series, you will be given the choice to record the series or just that episode. For more information about recordings, please see p.12.

Changing Channels

- Press **P-UP** or **P-DOWN** to go up or down a channel
- Use the **number buttons** to directly enter a channel number
- Press **Last Channel** to return to the last channel viewed




Live Pause

Press **Pause** to pause live TV for up to two hours, **10s Back** to skip back 10 seconds, or **2h Rewind** to rewind to any point within the last two hours since you started viewing the channel. See p.15 for more.

TV GUIDE





Open the **TV Guide** from the Home Screen or by pressing **GUIDE** on your S4+R remote. You can browse what's on over the next week, or catch up on available programmes from the past week.

The top of the screen displays information and actions available for the highlighted programme. To watch a programme or set a reminder for a future programme, press **OK**. Programmes marked with  will offer the option to restart them in the channel's associated app. Programmes marked with  are available on demand and can be watched immediately. Alternatively, you can add them to your Watchlist to watch later by pressing  (see p.16).

To set a recording for a programme, press . If it is part of a series, you will be given the choice to record the series or just that episode. See p.12 for more.


Quickly Navigate

- Press  or  to jump a day backwards or forwards.
- Use the **number buttons** to enter a channel number directly.
- Press **P-UP** or **P-DOWN** to scroll up or down a page at a time.

Favourite Channels


Press  to add or remove the highlighted channel from your Favourites.

Changing View


There are three different views you can choose from by pressing :

- **Grid:** Displays seven channels simultaneously
- **Channel:** Lists programmes on a single channel
- **Genre:** Lists programmes of a specific genre (e.g. movies or sport)


Filtering by Channel & Accessibility

Press  to show filter options. You can filter channels by **Favourites**, **TV**, **HD** or **Radio**, and programmes by **Subtitles**, **Audio Description** or **Sign Language**. Programmes not matching your filter will appear dimmed in the **Grid** view and hidden in the **Channel** and **Genre** views.





More Info & Episodes

Press  to get more information about a programme, including showings, future episodes and episodes available to play on demand.




Programme Icons

Icons shown at the top of the screen indicate the features of the highlighted programme. When a guidance icon is shown, press  to check for more details.



Type

-  Series
-  HD
-  Surround Sound
-  Split





Accessibility

-  Subtitles
-  Audio Description
-  Sign Language




Recording¹

-  Single Recording
-  Series Recording

On Demand



-  Available to Play
-  Available for Restart
-  Coming Soon
-  On Your Watchlist

Guidance²

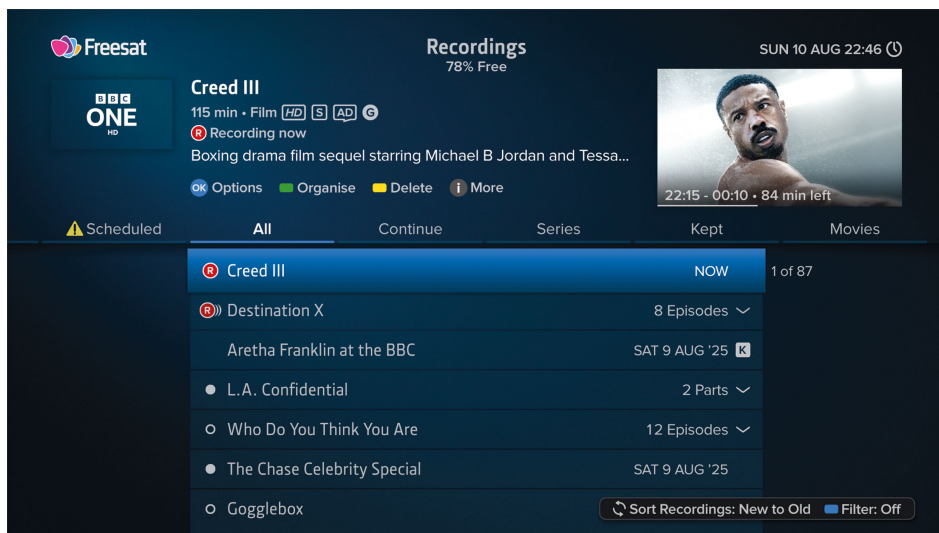
-  Guidance Info
-  Unsuitable Before Watershed
-  Universal Rating

Reminder

-  Reminder

¹The recording icon will be grey  for alternative broadcasts of the same programme and green  when the programme has already been recorded. ²For the complete list of recording and guidance icons, open **Help** from the **Home Screen**.

RECORDINGS



Your S4•R can record multiple programmes at once. During installation, your S4•R detected your recording limit based on your satellite setup (see p.7). If you try to exceed this limit, the S4•R will alert you and provide options to resolve the clash, including alternative broadcasts if available.

To view and manage your recordings, scheduled recordings and reminders, open **Recordings** from the **Home Screen** or press **RECS** on your S4•R remote. The menu is divided into categories displayed as tabs across your screen. The **Scheduled** category is always shown, while others appear when they contain recordings. To get around, use the **directional pad** to navigate between categories and recordings.

The main categories are:

- **Scheduled:** Your planned recordings and reminders.
- **All:** A complete list of all your recordings.
- **Continue:** Recordings or series you're in the middle of watching.
- **Series:** Recordings that are part of a series.
- **Kept:** Recordings you've chosen to keep, that won't be deleted automatically.
- **Recently Deleted:** Deleted recordings that can be recovered.

Additionally, genres like **Movies**, **Sport** and **Kids** will appear as categories when there are one or more recordings in that genre.

Recordings from a series or programmes split into multiple parts are automatically

organised into folders. To play a recording or open a folder, press **OK**. If you've previously started watching, you'll have the option to resume or restart playback.

Watched Status

The solid circle ● before a recording in the list means you haven't watched it yet. An empty circle ○ means you've started but not finished it. When a partially watched recording is highlighted, a white bar indicates your progress.

Organising Recordings

Press  to show options for organising the highlighted recording or folder.

Change Genre

Recordings are grouped into categories based on their genre. Changing a recording's genre lets you customise its placement within the menu, and this change applies to all episodes in a series and parts of a split recording.


Mark as Watched/Unwatched

Manually mark a recording or entire folder as watched or unwatched using this option. This can be particularly useful when combined with the filtering options.


Keep/Don't Keep

When the hard drive is full, the S4•R auto-deletes older recordings to make space for new ones. Select **Keep** to protect a recording from removal.


Deleting & Recovering Recordings

Press  to delete a recording or folder. By default, there's no warning when deleting a recording, but a warning appears for folders. You can change this in: **Settings** → **Recording**. If you accidentally delete something, you can recover it from the **Recently Deleted** tab for up to 30 days or until space is needed.

Filtering Recordings

Press  to show filter options. You can filter recordings by watched status, as well as the availability of **Subtitles**, **Audio Description** or **Sign Language**. Recordings, categories and folders that don't match the filter will be hidden. Please note that the **Scheduled** and **Recently Deleted** categories cannot be filtered.


Sorting



Press  to change to the next sort option for your recordings:

- Most categories are sorted **New to Old** by default, with the newest recordings at the top. You can reverse this order or change it to **A-Z** for alphabetical sorting.
- The **Scheduled** category is sorted by **Upcoming**, with what's coming up next by default. You can change this to **A-Z** for alphabetical sorting.
- Inside series folders, the order is **Old to New** by default, with the oldest recordings at the top. You can reverse this order.
- The **Continue** category can't be sorted and always displays your most recently played recordings at the top.

Your sort choices are remembered for future browsing.









The Scheduled Category


Here you'll find all your upcoming recordings and reminders, with series episodes scheduled over the next seven days grouped into folders. Press **OK** to open a folder or view options for scheduled items, including cancelling recordings or series, adding/removing reminders, resolving clashes and skipping episodes. To change the genre of a scheduled recording or series, press .

Future episodes in a series may clash with other scheduled recordings. When a clash occurs, a yellow warning icon  will appear on the **Scheduled** tab to alert you. Episodes that won't be recorded due to the clash can be identified by the Series Recording Clash icon  next to them. To resolve a clash, select it and press **OK**.

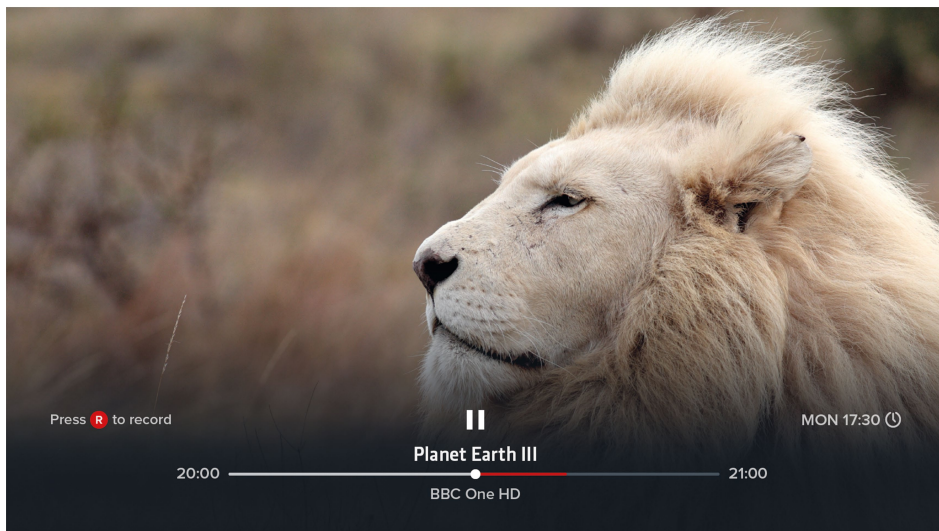
Playback

To pause or resume playback, press either  or **OK**. There are multiple ways to control and navigate your recordings:

- **Seeking:** Press  or  to rewind or fast forward, increasing the speed with each press. Press the opposite button to decrease the speed.
- **Short Skips:** Press  to skip back 10 seconds or  to skip forward 30 seconds. To change the intervals, go to: **Settings** → **Playback**.
- **Large Leaps:** Hold  or  to jump in increments of 10% of the recording.
- **Go To Specific Time:** Press  to open the **Go To** menu. Use the **number buttons** to enter a specific time, or press  again to restart playback.

To stop playback and return to Recordings, press  or **EXIT**. By default, recordings in folders will play continuously through, but this can be changed by going to: **Settings** → **Playback** → **Autoplay Next Recording**.

LIVE PAUSE



The S4•R continuously records up to two hours of the channel you're watching in a buffer. This means you can pause live TV or rewind to something you missed – without having set a recording.

There are a few ways to enter Live Pause:

- Press **▶||** to pause what you're watching.
- Press **◀◀** to rewind.
- Press **◀** to skip back 10 seconds.

Once you're in Live Pause, the Playback Bar appears briefly at the bottom of the screen. Press **i** or **OK** to bring it back up. You can seek, skip and jump just like with recordings (see p.14). The Playback Bar shows the current programme and channel – rewind past the start of a programme and it'll update to show the previous one.

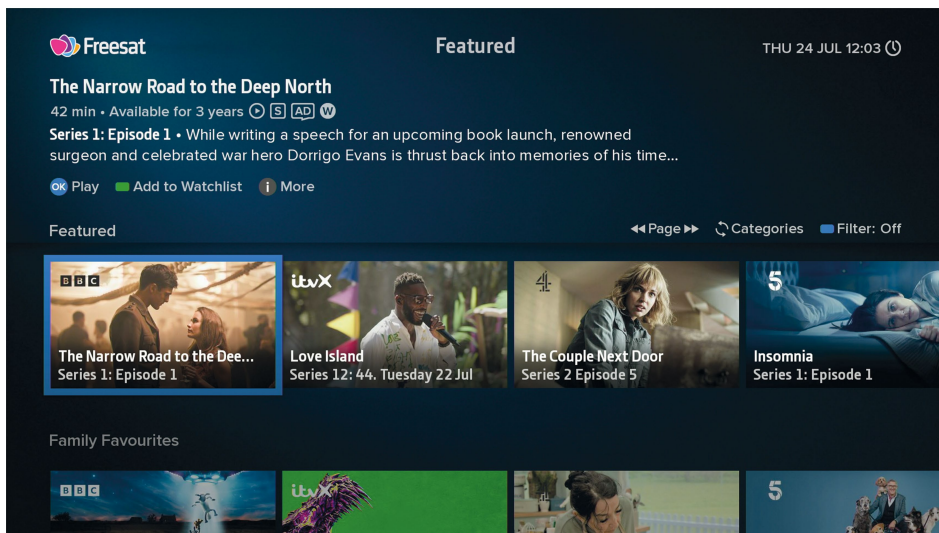
To record the programme you're watching, press **R**. This will include any of the programme already in the buffer.


To return to live TV, press **□** or **EXIT**.






Changing channel clears the buffer and starts recording fresh on the new channel.


FEATURED & ON DEMAND



Open **Featured** from the **Home Screen** to explore top on-demand programmes from all your favourite broadcasters, arranged into categories like Comedy, Movies and Sport. Use the **directional pad** to browse through the categories and programmes, or press  to display the complete list of categories for selection.

On-demand programmes are marked with the  icon and can also be found in the **TV Guide**, **Search Results** and **More Info**. Press **OK** to play them in their associated player app,  to add them to your Watchlist for later viewing, or  for detailed information and more episodes to browse (where available).

WATCHLIST

Open **Watchlist** from the **Home Screen** to browse on-demand programmes you've saved for later. When a programme is highlighted, its availability is shown at the top of the screen. After expiring, it will move to the **Recently Expired** section for 14 days before removal. To remove a programme from your Watchlist, press .



In all content menus, press  to filter the programmes shown by subtitles, audio description or sign language.



SEARCH

To find broadcast and on demand programmes, open **Search** from the Home Screen or by pressing **SEARCH** on your S4•R remote.

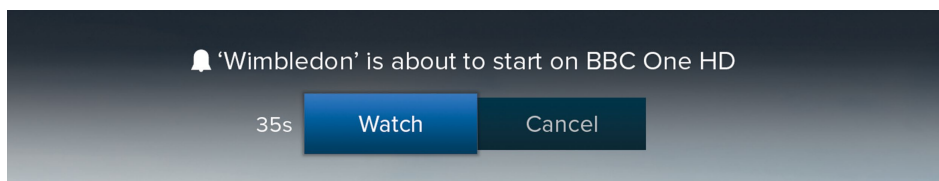
Enter a programme's name using the on-screen keyboard and suggestions will appear as you type. Search is not case sensitive. To view the results, highlight a suggestion or your search term, and press **OK**.

Selecting a suggestion gives you exact matches only, while selecting your search term includes partial matches. For example: choosing the **EastEnders** suggestion will only show **EastEnders**, but selecting your search term **EastEnders** will also find **Classic EastEnders**.

Recent Searches

When you open Search, your recent searches will be displayed for quick selection. To clear all recent searches, press  before entering a search term. Alternatively, to remove only a specific search, highlight it and press .

REMINDERS



To add a reminder for an upcoming programme, highlight it and press **OK**. To cancel the reminder, press **OK** again while the programme is highlighted. You can find all your reminders in the **Scheduled** section of **Recordings**.

Reminders alert you shortly before a programme begins. By default, reminders are shown only when the S4•R is active and not in standby. To watch the programme, select **Watch** before the reminder countdown ends. If not selected in time, the reminder will be cancelled and the channel will not change.

There's a setting called **Reminder Auto Watch** that you can change by pressing **HOME** and going to **Settings** → **System**. When enabled, the S4•R will automatically switch on from standby for the reminder and change to the appropriate channel. If the S4•R is already active, reminders will appear as normal, with the channel changing automatically once the countdown ends.

SETTINGS & INFORMATION

Open **Settings** and **Information** from the **Home Screen** to configure your S4•R or view system details for support and troubleshooting.

Settings Menu


To open Settings, press **HOME** and select **Settings**. Each option includes a helpful description when highlighted, making it easy to understand what each setting controls. Settings are organised into the following categories:

- **Picture & Sound** – Configure your viewing and audio experience including resolution (up to 2160p), aspect ratio for different TV types, HDR output, Dolby Audio support, and lip-sync adjustments to perfectly synchronise audio with video.
- **Accessibility & Language** – Choose your preferred audio and subtitle languages, and turn on or off Subtitles and Audio Description.
- **Menu Preferences** – Customise how menus appear and behave, including the default TV Guide view (Grid or Channel), when filters automatically clear, menu transparency levels, and prompts for HD alternatives when watching SD channels.
- **Recording** – Control how programmes are recorded, including whether to automatically record HD versions of SD programmes, recording notifications, the standby recording LED indicator, deletion confirmations, padding options for catching programme overruns, and the ability to erase your recording storage.
- **Playback** – Control playback behaviour including autoplay for series episodes, skip forward/backward times for the directional pad, and Parental Controls.
- **Tuning & Channels** – Manage your channel lineup with options to edit channels (delete, add to favourites, or hide), and perform automatic or manual retuning.
- **Internet** – Set up and manage network connectivity, including Wi-Fi setup.
- **System** – Access core device settings including standby and power saving modes, automatic software updates, HDMI control for device sync, PIN Options, reminder behaviour, device restart, and factory reset (with or without erasing recordings).

Quick Access Accessibility Controls

Your S4•R remote has dedicated buttons to access key accessibility features:

- **Zoom Menus** – Press **ZOOM** on your S4•R remote at any time to enlarge menus for easier viewing. Press **ZOOM** again to return to normal size.
- **Subtitles & Audio Description** – While watching live TV or a recording, press **S/AD**, then select the on-screen option to turn Subtitles or Audio Description on or off.

- **Programme Filters** – In any programme menu (TV Guide, Featured, etc.), press  to filter content by accessibility features. You can show only programmes with Subtitles, Audio Description or Sign Language. Filters clear automatically after standby by default, but you can change this in **Settings** → **Menu Preferences**.

Security & Privacy

During setup you'll create a 4-digit PIN. Keep it safe – you'll need it to delete or hide channels, clear preferences, erase recording storage and manage security settings. After 6 incorrect PIN attempts within 30 minutes, PIN entry locks for 30 minutes.

PIN Protection Options




Navigate to **Settings** → **System** → **PIN Options** to manage security:

- **Change PIN** – Update your 4-digit PIN at any time (requires current PIN).
- **Lock Settings with PIN** – When enabled, accessing the Settings menu requires your PIN, preventing unauthorised changes to your configuration.

For content protection, navigate to **Settings** → **Playback**:

- **Parental Controls** – When enabled, playing recordings of programmes flagged as unsuitable before the watershed requires your PIN when viewed before 9pm.

Recovery Menu

If you forget your PIN or need to restore factory settings, the Recovery Menu provides emergency access without entering Settings. To access it, press **EXIT** →  →  → , then hold **EXIT** for 5 seconds. The Recovery Menu offers:

- **Reset Your PIN** - Enter your serial number to reset. Find it on the underside of your S4•R, the side of the gift box, or in the Information menu.
- **Factory Reset & Erase All Data** – Complete reset to original settings, erasing all data and recordings.

Software Updates

Connect your S4•R to the internet via Wi-Fi or ethernet to receive automatic software updates overnight. Without an internet connection, you can download updates from our website onto a USB stick and install them manually.

Information Menu

View important details about your S4•R by pressing **HOME** and selecting **Information**. This menu displays your current software version, satellite signal strength and quality, network information and other technical details that our support team may request when helping resolve issues.

CONTROLLING YOUR TV

Using HDMI-Control

HDMI Control allows your S4•R to communicate with your TV. The S4•R's **Activation Sync** feature is turned on when you first set up, providing the following benefits:

- Turning on your S4•R will turn on your TV and switch to the correct input.
- Turning off your TV will turn off your S4•R.

To turn off **Activation Sync**, go to: **Settings** → **System** → **HDMI Control**.

Under **HDMI Control**, you can also enable:

- **Turn Off Devices** to have your TV and connected devices turn off when your S4•R turns off.
- **Input Activation** to automatically turn on your S4•R when you select its HDMI input or turn on your TV (if the S4•R's input was last selected).

Note: These features require HDMI Control (HDMI-CEC) to be supported and enabled on your TV. Brands use different names: Anynet+ (Samsung), Viera Link (Panasonic), Simplink (LG), BRAVIA Link/BRAVIA Sync (Sony) or Aquos Link (Sharp).

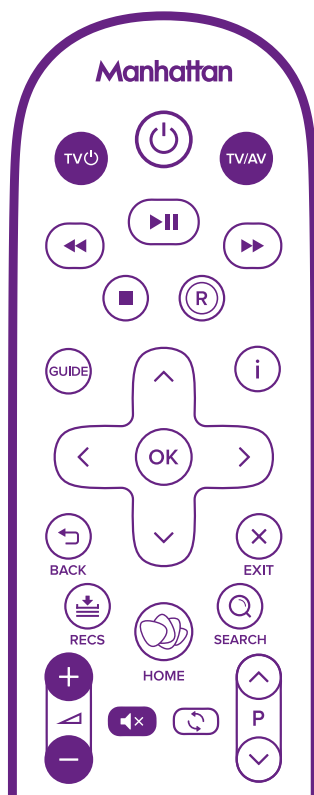
Using Your S4•R's Learning Remote

You can teach the five highlighted buttons on the S4•R remote to control your TV:

- **TV** (TV power)
- **TV/AV** (input selection)
- **Volume +**
- **Volume -**
- **Mute** (Mute)

The **Volume** and **Mute** buttons initially control your S4•R's sound. For the best sound quality and consistent volume across your TV's sources, we recommend teaching them to control your TV's volume instead.

The **TV** and **TV/AV** buttons will not do anything until you teach them using your TV remote.



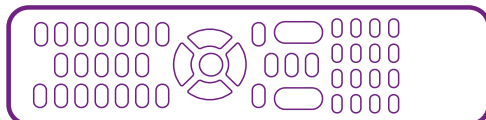
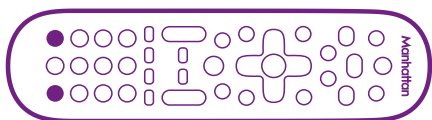
Important Notes

- Visit manhattan-tv.com/help/s4r-remote for a video guide and troubleshooting.
- Smart TV remotes with Bluetooth features (voice/mouse control) must be in infrared mode – see our support page or check with your manufacturer.






Getting Ready

1. Set your S4•R's volume to maximum for correct TV volume after setup.
2. Put your S4•R in standby to prevent accidental operation during learning.
3. Position your S4•R and TV remotes facing each other, a finger-width apart.





Learning Steps


1. Press and hold the **S/AD** and **ZOOM** buttons on your S4•R remote for 3 seconds to enter learning mode.
→ The  button will light up blue.
2. Press the button on your S4•R remote to teach: **Volume +**, **Volume -**, , **TV/AV** or **TV** .
- The blue light will start blinking.
3. Press and hold the corresponding button on the TV remote.
→ If successful, the light will turn off briefly, then turn solid blue.
→ If unsuccessful, the light will flash 4 times. Repeat Step 2.
4. Repeat steps 2 and 3 for each remaining button.
5. Press **OK** on your S4•R remote to exit learning mode.
→ The light will turn off.







Test each button. If a button doesn't work, repeat the steps to teach it again.

Resetting Your S4•R Remote

Press and hold the **S/AD** and  buttons on your S4•R remote for 3 seconds. The  button will flash blue once to confirm all learned buttons have been reset.

TROUBLESHOOTING

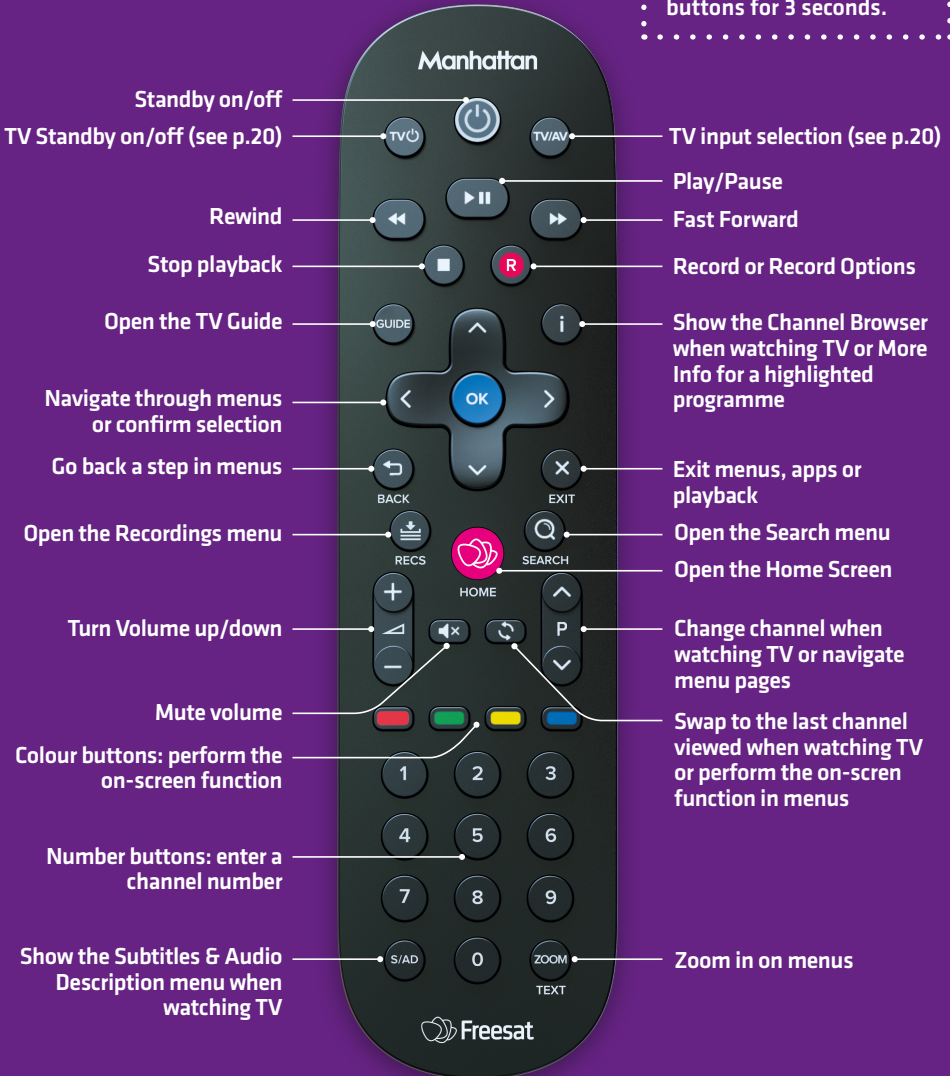
PROBLEM	POSSIBLE CAUSE	ACTION
During set up the signal check fails	No signal from your satellite dish.	Check your satellite cable connections to the SAT IN ports. If the problem persists, have a professional check your installation.
	You live in a flat and your building's SCR system uses non-standard user bands and/or frequencies.	During signal check, press  for Configure Signal Settings then select Configure SCR . Or if the check fails, select Configure Signal Settings from the failure screen. You'll need the user band numbers and frequencies from your building's manager or installer.
No picture or sound from the S4•R	The HDMI cable may be disconnected, or it may not support the required bandwidth and features.	Check the HDMI connections between the S4•R and your TV. Ensure you are using the included HDMI cable, as other cables may be incompatible.
	The input the S4•R is connected to may not be selected on your TV.	Select the correct HDMI input (see your TV's manual for guidance).
	Your TV may not correctly communicate the resolutions it is capable of and an incompatible resolution may be selected.	<ul style="list-style-type: none"> • Turn the S4•R on and wait 30 seconds • Press HOME • Press & hold 0 for 5 seconds • The S4•R will try each resolution for 15 seconds: 1080p then 1080i then 720p • Select Confirm when you see a picture
The picture and sound keep breaking up or there is no signal	Weak or no signal from your satellite dish.	Check your signal by pressing HOME and selecting Information . If it's weak or not present, check your satellite cable connections to the SAT IN ports. If the problem persists, have a professional check your installation.
	Heavy rain or snow affecting satellite signal.	This is normal during severe weather – wait for the weather to improve.
No signal after moving home	Signal type may be different (see p.7).	Retune by going to: Settings → Tuning & Channels → Retune & Reset Channels . If that doesn't work, have a professional check your installation.

PROBLEM	POSSIBLE CAUSE	ACTION
Video in apps buffers, stutters or stops altogether	Your broadband is not fast enough. A minimum of 3Mbps is recommended for internet video. Faster broadband may still be affected by usage from other devices, reducing the speed available for the S4•R.	Check your broadband speed with your internet provider and try running an online speed test on a computer or mobile device. If the speed you are getting is less than expected there may be other devices on your network using bandwidth. Try disconnecting them.
	Your S4•R is using your Wi-Fi at the same time as too many other devices.	Disconnect other devices from your Wi-Fi or connect your S4•R to your internet router with an Ethernet cable.
	The Wi-Fi signal from your internet router is poor. Check the Wi-Fi signal by going to: Settings → Internet .	Try adjusting the location of your Wi-Fi router and/or its antenna(s), and moving the S4•R itself. Alternatively, connect your S4•R to your router by Ethernet.
The S4•R does not respond to the S4•R remote	The front of the S4•R is obstructed.	Ensure the front of the S4•R is not obstructed.
	Batteries are weak.	Replace batteries in the S4•R remote.
The volume & mute buttons on the S4•R remote do nothing	They have been programmed to control the volume of another device.	Reset your S4•R remote by following the instructions in Resetting Your Remote on p.21.
Remote learning doesn't work	TV remote is in Bluetooth mode, which doesn't work with infrared learning.	Put the TV remote in infrared mode. Some do this when the TV is in standby. Check with your TV manufacturer.
No sound on SD channels (HD channels may still have sound)	The S4•R's internal volume was turned down before teaching the S4•R remote to control your TV.	Press HOME then enter:  →  →  →  →  →  → to reset the S4•R's internal volume to maximum.
My series recording didn't record the new series	Series recordings capture the current run of episodes as signalled by the broadcaster.	When programmes return with a new series or schedule change, set up a new series recording.
The start or end of recorded programmes is missing	The broadcaster is not signalling the start or end accurately.	Add manual padding by going to: Settings → Recording → Padding Options → Padding Type .
The S4•R switches off after 3 hours	By default the S4•R is set to go to standby after 3 hours without interaction.	Turn Auto Standby off or select a different duration in: Settings → System → Standby Options .
You've forgotten your PIN	You've forgotten it or someone has changed it.	Your PIN can be reset with your serial number. See p.19.

YOUR S4•R REMOTE

Standby Button Blink

The standby button blinks blue when a button is pressed. To toggle this off or on, hold the S/AD and 1 buttons for 3 seconds.



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